



PRESS RELEASE

Germantown, MD

July 1, 2020

COVID-19 Message From Pinnacle President—David Dorough



David Dorough
President

To our customers, suppliers, partners, and employees, I wanted to express my deep gratitude and appreciation for your continued business and support during these extraordinary times. 2020 started out as a year of celebration marking our 30th anniversary and the 7th year in a row as Mitel's 'Top Partner' only to have our industry devastated by the COVID-19 Pandemic.

Fortunately, none of our more than 110 employees became infected and our administrative staff and managers were able to telework from home or safe areas. We were blessed with the ability for our installation and engineering teams to continue scheduled projects without interruption on our extensive backlog of new property construction. Despite the industry's forced hotel shutdowns, our dedicated teams and cooperative customers and partners were able to maintain an almost routine work environment.

We are working diligently with customers to discount or delay payments for services as best we can for the thousands of properties and the more than 650,000 hotel rooms under service agreement contracts as our industry recovers.

Thank you again to our employees and all our business associates as we venture forward with a safe and healthy working relationship.

Sincerely,
David Dorough
President
Pinnacle Communications Corporation

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