

## COVID-19 Updates

Like most, Pinnacle is happy to see the close of 2020 and looking forward to 2021 and the solutions that will end this horrific pandemic that has caused so much grief and disruption.

Pinnacle continues to work with customers and suppliers to minimize interruptions to normal operations and scheduled installations as we move forward with the promise of a return to a healthy and safe lifestyle.

## New Pinnacle Products

New Solutions  
for 2021

Health  
Care360

With a targeted focus on the *Senior Living* vertical sector and modeled from Pinnacle's Hotel360, the new HealthCare360 product offering will provide a scalable and configurable bundled solution of voice, video, data and surveillance systems.

Pinnacle's in-house proprietary engineering designs and customization concepts are perfect for the new target sector, as Senior Living properties also have specific configuration requirements as with many hotel brand standards.

## CallAssist360

Pinnacle is finalizing the initial installation of its new in-house developed enterprise level contact-center solution at IHG corporate HQ, Atlanta, GA.

The cloud-based server application will operate from Pinnacle's hosted data center with the initial configuration setup to supports up to 1,000 agents.

On-site hardware includes agent telephones, network routers and other devices including large overhead digital displays from Pinnacle's new Digital Signage products line.

## Summit360

Pinnacle's own 'In-House' developed controller/server designed for hotel guestroom high-speed Internet access.

The new solution features many enhanced guestroom Internet access functions including VLAN networking and 'guest private cloud' option and other features. Get guestroom HSIA with equal performance and security as at home or in the office.

## InfoMedia360

InfoMedia360 solutions provide a comprehensive selection of display alternatives for each area of the hotel property.

From the lobby to meeting rooms, exhibit areas, restaurants, bars, and other interior spaces, there's a selection of display formats in both standard and custom designs.

## Did You Know?

**Fact...!!** Pinnacle Operates The Industry's Largest Services Organization....!!

PINNACLE NATIONWIDE SERVICE 24/7/365



When it comes to service, Pinnacle is truly #1 With its 24/7/365 'LIVE' agents for Guestrooms and Data-Center Support & the Lodging Industry's only: **'Guaranteed 2 hour on-site emergency response anywhere, anytime, coast-to-coast'** it's easy to see there can only be one #1

Find out more ['HERE'](#)

## Entering Our 4th Decade in 2021

Pinnacle is now beginning its fourth decade of business and proud to have earned the reputation as the leading supplier to the Lodging and Hospitality Industry. The future looks bright and the company will continue to lead the industry into the next decade building on these historic and current accomplishments....



660,243  
Rooms Under  
Monthly Service



49,987  
PBX Systems  
Installed



60,238  
Cloud Hosted  
Connections



20,190  
Miles Of Cable  
Installed

Pinnacle Communications....The company with **MORE:**  
**More** Experience – **More** Solutions – **More** PBX Brands To Choose From  
**More** Engineering Capability – **More** Proprietary Products  
**More** Service Locations – **More** Supplier Partners – **More** Data Center Capacity – **More** Installation Services – **More** Industry Application Firsts  
**More** Hosting Options – **More** 24 Hour Support – **More** Networking Design Expertise – **More** Financing Options – **More** Application Flexibility – **More** Industry Awards and Accolades – **More** Vertical Sector Applications Solutions..... and finally and **Most Importantly,** **More** Satisfied Customers, Some with over 30 Years of history...!!

Find out more ['HERE'](#)

## Featured Pinnacle Partners

COMXCHANGE



360 NETWORKS

CLOUD & ON-PREMISE SOLUTIONS

Find Out More  
'HERE'

360 Networks, LLC is a preferred Pinnacle solution that's popular for both On-Premise and Cloud-Hosted applications. Pinnacle's close working relationship with 360 Networks has evolved over many years of collaboration on the development and continued enhancements to ComXchange, the company's flagship PBX solution.

The ComXchange product line is based on open architecture design which allows for lower cost and includes every feature required to meet or exceed all hotel brand specifications. ComXchange is an approved PBX solution for every major hotel brand.

## Hotel360 Promo

Wouldn't It Be Nice If Every Hotel Manager Had Just  
"One Call To Make" & "One Throat To Choke"

You Can....It's Called Hotel360 From Pinnacle Communications



All Of Your Existing Systems and Hardware Can Be Integrated into A Single Hotel360 Network

Find Out More - Download Hotel360 Guide ['HERE'](#)



## Current Special Offers

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Take advantage of Pinnacle's **'ZERO'** down leasing program with up to 60 months to pay on all of your major equipment purchases.



**CALL TODAY TO GET DETAILS**

(800) 644-9101