

Industry Highlights



Pinnacle has been notified it was again the #1 dealer of the year for Hospitality making it six years in a row....!!

New Pinnacle Products

New For
2019

Health
Care360

With a targeted focus on the *Senior Living* vertical sector and modeled from Pinnacle's Hotel360, the new HealthCare360 product offering will provide a scalable and configurable bundled solution of voice, video, data and surveillance systems.

Pinnacle's in-house proprietary engineering designs and customization concepts are perfect for the new target sector, as Senior Living properties also have specific configuration requirements as with many hotel brand standards.

CallAssist360

Pinnacle is finalizing the initial installation of its new in-house developed enterprise level contact-center solution at IHG corporate HQ, Atlanta, GA.

The cloud-based server application will operate from Pinnacle's hosted data center with the initial configuration setup to supports up to 1,000 agents.

On-site hardware includes agent telephones, network routers and other devices including large overhead digital displays from Pinnacle's new Digital Signage products line.

Summit360
PINNACLE COMMUNICATIONS

Pinnacle's own 'In-House' developed controller/server designed for hotel guestroom high-speed Internet access.

The new solution features many enhanced guestroom Internet access functions including VLAN networking and 'guest private cloud' option and other features. Get guestroom HSIA with equal performance and security as at home or in the office.

InfoMedia360
DIGITAL SIGNAGE SOLUTIONS

InfoMedia360 solutions provide a comprehensive selection of display alternatives for each area of the hotel property.

From the lobby to meeting rooms, exhibit areas, restaurants, bars, and other interior spaces, there's a selection of display formats in both standard and custom designs.

Did You Know?

Fact...!! Pinnacle Operates The Industry's Largest Services Organization....!!



When it comes to service, Pinnacle is truly #1 With its 24/7/365 'LIVE' agents for Guestrooms and Data-Center Support & the Lodging Industry's only: **'Guaranteed 2 hour on-site emergency response anywhere, anytime, coast-to-coast'** it's easy to see there can only be one #1

Find out more ['HERE'](#)

Recent Notable Projects



Pinnacle Installs Its First In-House Developed Enterprise Level Hosted-Hybrid ComXchange Solution For Oldest Brokerage Firm In Washington, DC



With an average of 1,000 calls per day with peaks at nearly double and after more than two years of planning, design and engineering, Pinnacle has gone through months of testing and final cutover of its new Hosted-Hybrid Solution for Enterprise business applications.

Founded in 1889, the 130-year-old firm of Folger Nolan Fleming Douglas is located just steps from the White House in the heart of the nation's capital.

Pinnacle installed a ComXchange voice solution by 360Networks and linked it with its data center facility in Silver Springs, MD. The new system provides several levels of failover protection, consolidates telephone connections for all FNFD branches and remote teleworkers, provides distinct feature configurations for each of company's operating divisions along with over 250 DID (Direct Inward Dialing) extensions and all new SIP feature telephones.

Find out more ['HERE'](#)

Featured Pinnacle Partners

NEC



NEC solutions for Hospitality

NEC Smart Hospitality Solutions

NEC Smart Hospitality Solutions, provide hoteliers with an IT platform for delivering authentic, optimized services that allow each guest to enjoy a relaxed and pleasant hotel stay.

From operations critical to the running of the hotel to the provision of new guest services, NEC Smart Hospitality Solutions cover all the bases to improve digital customer engagement and to reduce IT operation loads and allow hotel staff to concentrate on providing guests with better service. These solutions promote business growth by improving guest experience, enhancing operational excellence and Safety/Security.

Find out more ['HERE'](#)

Hotel360 Promo

Wouldn't It Be Nice If Every Hotel Manager Had Just "One Call To Make" & "One Throat To Choke"

You Can.....It's Called Hotel360 From Pinnacle Communications

Hotel360
network - evolution



All Of Your Existing Systems and Hardware Can Be Integrated into A Single Hotel360 Network

Find Out More - Download Hotel360 Guide ['HERE'](#)

Current Special Offers

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Take advantage of Pinnacle's **'ZERO'** down leasing program with up to 60 months to pay on all of your major equipment purchases.



CALL TODAY TO GET DETAILS

(800) 644-9101