SPRING 2021 Corporate Newsletter

PINNACLE Keep - Connected

Industry News

Find out more 'HERE'

Pinnacle Proprietary Products

New Solutions for 2021

HealthCare360

With a targeted focus on the *Senior Living* vertical sector and modeled from Pinnacle's Hotel360, the new HealthCare360 product offering will provide a scalable and configurable bundled solution of voice, video, data and surveillance systems.

Pinnacle's in-house proprietary engineering designs and customization concepts are perfect for the new target sector, as Senior Living properties also have specific configuration requirements as with many hotel brand standards.

CallAssist360

Pinnacle is finalizing the initial installation of its new in-house developed enterprise level contact-center solution at IHG corporate HQ, Atlanta, GA.

The cloud-based server application will operate from Pinnacle's hosted data center with the initial configuration setup to supports up to 1,000 agents.

On-site hardware includes agent telephones, network routers and other devices including large overhead digital displays from Pinnacle's new Digital Signage products line.

Summit360

Pinnacle's own 'In-House' developed controller/ server designed for hotel guestroom high-speed Internet access.

The new solution features many enhanced guestroom Internet access functions including VLAN networking and 'guest private cloud' option and other features. Get guestroom HSIA with equal performance and security as at home or in the office.

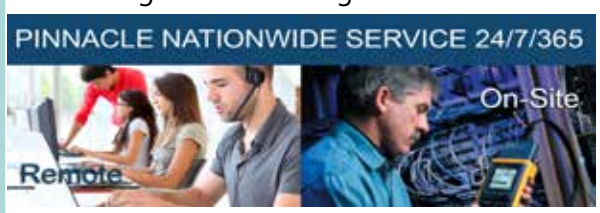
InfoMedia360

InfoMedia360 solutions provide a comprehensive selection of display alternatives for each area of the hotel property.

From the lobby to meeting rooms, exhibit areas, restaurants, bars, and other interior spaces, there's a selection of display formats in both standard and custom designs.

Did You Know?

Fact...!! Pinnacle Operates The Industry's Largest Services Organization....!!



When it comes to service, Pinnacle is truly #1 With its 24/7/365 'LIVE' agents for Guestrooms and Data-Center Support & the Lodging Industry's only: **'Guaranteed 2 hour on-site emergency response anywhere, anytime, coast-to-coast'** it's easy to see there can only be one #1

Find out more 'HERE'

Entering Our 4th Decade in 2021

Pinnacle is now beginning its fourth decade of business and proud to have earned the reputation as the leading supplier to the Lodging and Hospitality Industry.

Now that last year's Pandemic is nearing its end, the future looks bright and the company will continue to lead the industry into the next decade building on the many historic and notable accomplishments.....

Pinnacle has always been known as the company of 'First's' and now the company with 'More'

Pinnacle Communications.....The company with *MORE*: *More* Experience – *More* Solutions – *More* PBX Brands To Choose From *More* Engineering Capability – *More* Proprietary Products *More* Service Locations – *More* Supplier Partners – *More* Data Center Capacity – *More* Installation Services – *More* Industry Application Firsts *More* Hosting Options – *More* 24 Hour Support – *More* Networking Design Expertise – *More* Financing Options – *More* Application Flexibility – *More* Industry Awards and Accolades - *More* Vertical Sector Applications Solutions..... and finally and *Most Importantly*, *More* Satisfied Customers, Some with over 30 Years of history...!!

Find out *more* 'HERE'

Featured Pinnacle Partners

Mitel

Mitel is a major partner with Pinnacle beginning decades ago and continuing today. When you think of the Lodging and Hospitality Industry, Mitel is a worldwide leader and for over 30 years has been a major supplier and a dominate name in our industry.

Likewise, Pinnacle has been a leading Hospitality Industry supplier for Mitel for many years and for the last eight years in a row 2013- 2020, they have been the number one Hospitality Sector Partner. Of the thousands of PBX systems installed by Pinnacle during the past thirty years, almost 80% have been Mitel. The latest Mitel innovation platform, MiVoice Office 400, which is becoming very popular with hotels in every sector.

Find Out More 'HERE'

Hotel360 Promo

Find Out More - Download Hotel360 Guide 'HERE'

Current Special Offers

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Take advantage of Pinnacle's **'ZERO'** down leasing program with up to 60 months to pay on all of your major equipment purchases.

CALL TODAY TO GET DETAILS

(800) 644-9101

PINNACLE COMMUNICATIONS converge.connect.collaborate.

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Pinnacle Has Live Support 24/7/365

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