

## Industry Highlights



# #1



**2013 - 2019**  
Pinnacle was again the #1 dealer of the year for Hospitality making it seven years in a row....!!

Find out more ['HERE'](#)

## New Pinnacle Products

New For  
2020



With a targeted focus on the *Senior Living* vertical sector and modeled from Pinnacle's Hotel360, the new HealthCare360 product offering will provide a scalable and configurable bundled solution of voice, video, data and surveillance systems.

Pinnacle's in-house proprietary engineering designs and customization concepts are perfect for the new target sector, as Senior Living properties also have specific configuration requirements as with many hotel brand standards.

## CallAssist360

Pinnacle is finalizing the initial installation of its new in-house developed enterprise level contact-center solution at IHG corporate HQ, Atlanta, GA.

The cloud-based server application will operate from Pinnacle's hosted data center with the initial configuration setup to supports up to 1,000 agents.

On-site hardware includes agent telephones, network routers and other devices including large overhead digital displays from Pinnacle's new Digital Signage products line.

## Summit360

Pinnacle's own 'In-House' developed controller/server designed for hotel guestroom high-speed Internet access.

The new solution features many enhanced guestroom Internet access functions including VLAN networking and 'guest private cloud' option and other features. Get guestroom HSIA with equal performance and security as at home or in the office.

## InfoMedia360

InfoMedia360 solutions provide a comprehensive selection of display alternatives for each area of the hotel property.

From the lobby to meeting rooms, exhibit areas, restaurants, bars, and other interior spaces, there's a selection of display formats in both standard and custom designs.

## Did You Know?



**Fact...!!** Pinnacle has more than 58,000 cloud hosted connections to its network of Data Centers....!!

Pinnacle was the first provider to offer hotels the ultimate in private network hosted services on one of the highest rated Tier3+ networks available. Pinnacle shares the exact same data centers used by **USA Today**, the nation's largest newspaper....!!



Download a copy of Pinnacle's **Guide To Hosting** ['HERE'](#)

## Celebrating 30 Years

Pinnacle is now in its third decade of business and proud to have earned the reputation as the leading supplier to the Lodging and Hospitality Industry. To summarize the company's outstanding accomplishments, here are some historic facts.....

Pinnacle By The Numbers:



658,767  
Rooms Under  
Monthly Service



48,956  
PBX Systems  
Installed



58,485  
Cloud Hosted  
Connections



18,977  
Miles Of Cable  
Installed

Pinnacle Communications....The company with **MORE:**  
**More** Experience – **More** Solutions – **More** PBX Brands To Choose From  
**More** Engineering Capability – **More** Proprietary Products  
**More** Service Locations – **More** Supplier Partners – **More** Data Center Capacity – **More** Installation Services – **More** Industry Application Firsts  
**More** Hosting Options – **More** 24 Hour Support – **More** Networking Design Expertise – **More** Financing Options – **More** Application flexibility – **More** Industry Awards and Accolades – **More** Vertical Sector Applications Solutions..... and finally and **Most Importantly,**  
**More** Satisfied Customers, Some With A 30 Year History....!!

Find out more ['HERE'](#)

## Featured Pinnacle Partners

COMXCHANGE



## 360 NETWORKS

CLOUD & ON-PREMISE SOLUTIONS

Find Out More  
['HERE'](#)

360 Networks, LLC is a preferred Pinnacle solution that's popular for both On-Premise and Cloud-Hosted applications. Pinnacle's close working relationship with 360 Networks has evolved over many years of collaboration on the development and continued enhancements to ComXchange, the company's flagship PBX solution.

The ComXchange product line is based on open architecture design which allows for lower cost and includes every feature required to meet or exceed all hotel brand specifications. ComXchange is an approved PBX solution for every major hotel brand.

## Pinnacle Service Promo

When We Say "Anywhere - Anytime"  
We Mean It.... It's Guaranteed...!!

GUARANTEED!



Anywhere / Anytime  
Coast-To-Coast  
24/7/365

"We're On The Way"

PINNACLE  
SERVICE

And Remember... with Pinnacle Hotel360, there's just "One Call To Make" & "One Throat To Choke"



Pinnacle operates the Lodging Industry's largest nationwide service organization. When it comes to service, Pinnacle is truly #1  
With its 24/7/365 'LIVE' agents for Guestrooms and Data-Center Support & the industry's only: 'Guaranteed 2 hour on-site emergency response anywhere, anytime, coast-to-coast'



Find Out More About Pinnacle Service - ['HERE'](#)

## Current Special Offers

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Take advantage of Pinnacle's '**ZERO**' down leasing program with up to 60 months to pay on all of your major equipment purchases.



**CALL TODAY TO GET DETAILS**

(800) 644-9101