

# HPMS

HOSTED PROPERTY MANAGEMENT  
SYSTEM FOR HOSPITALITY

HPMS is a proprietary integral hosted application designed and developed for Pinnacle Communications by:

**PINNACLE**  
HOSTED SOLUTIONS

**SKYWARE**  
Hospitality Solutions

PINNACLE HOSTED  
SOLUTIONS

100% PRIVATE  
DIGITAL NETWORK

COAST-TO-COAST  
TIER 3+ DATACENTER  
FACILITIES

ON-SITE 24/7 LIVE  
TECHNICAL SUPPORT

REDUNDANT  
FAILOVER BACKUP

DISASTER RECOVERY  
SOLUTIONS

INTEGRATED SYSTEMS

LOWER OPERATIONAL  
COST

OTHER HOSTED  
SOLUTIONS

HSIA  
HPBX  
HDVR

NETWORK  
CONNECTION  
SERVICES

## KEY FEATURES INCLUDE:

### FRONT OFFICE - RESERVATIONS - USER INTERFACE - REPORTING - INTEGRATION

#### FRONT OFFICE

- Quick Rapid Check in/out and Soft check in/out features
- Speed up Check in/out via mobile devices or Kiosk
- Customizable menus allow for fast access to the most used functions or guest information
- Integration with front desk ID scanning device TTI Technologies Scan2PMS to reduce data entry errors

#### USER INTERFACE

- Multilingual options and a visual tool bar for system navigation
- Multi-currency options
- Customized user designated data fields in reservation and guest information databases
- One-button night audit procedure, with user-created function control and multiple security levels

#### RESERVATIONS

- Multiple view options for individual as well as group block and wholesaler management
- Integrated "Commission Free" Online booking engine
- Allotments and travel agent bookings
- Unlimited history of reservations and changes to reservations
- Graphical Room Chart (Tape Chart)
- User defined integrated yield management rate builder logic, with seasonal, multiple rate templates.

#### REPORTING

- Guest history and marketing module with customizable guest and document management and CRM.
- Accounts receivable module, statements, aging analyses, deposit management, travel agent module with check printing and reconciliation, in addition to credit card interface.
- Custom report generator/Query builder creates criteria driven reports based on SQL, with graphics integration; as well as integration with Microsoft® Office™ . Word and Excel;
- Many standards reports available in PDF for paperless storage and e-mail Microsoft Office™ Integration Complete integration with Microsoft Office™ with direct connection to Outlook, Word and Excel.

#### INTERFACES

- Enhanced interface with InnLink Central Reservation Services
- Integrated partner with Open Hospitality providing complete web strategies for the hotel community
- Integrated partner with Shift4 providing a real-time payment solution
- Integrated partner with Central Coast Processing providing a full service Credit Card Processing
- Integrated partner with Control Corporation providing access to all major hardware vendors and devices
- Integrated Partner with TTI Technologies providing a full service scanning solution.

**PINNACLE**  
COMMUNICATIONS

In an effort to continually improve our products, Pinnacle Communications reserves the right to change features and specifications without notice.

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