

# HPBX

HOSTED VOICE FOR HOSPITALITY



**PINNACLE**  
HOSTED SOLUTIONS

PINNACLE HOSTED  
SOLUTIONS

100% PRIVATE  
DIGITAL NETWORK

COAST-TO-COAST  
TIER 3+ DATACENTER  
FACILITIES

ON-SITE 24/7 LIVE  
TECHNICAL SUPPORT

REDUNDANT  
FAILOVER BACKUP

DISASTER RECOVERY  
SOLUTIONS

INTEGRATED SYSTEMS

LOWER OPERATIONAL  
COST

OTHER HOSTED  
SOLUTIONS

HSIA  
HPMS  
HDVR

NETWORK  
CONNECTION  
SERVICES

**PINNACLE**  
COMMUNICATIONS

## CALL ACCOUNTING (ADD ON MODULE)

HPBX Call Accounting seamlessly integrates with your property management system to provide a trouble-free call accounting solution. You can simply connect through a web browser to view a host of reports, and even assign VIP pricing to a guest. Additionally, HPBX Call Accounting's client software is easy to use, which makes changing call pricing a simple task.



### GENERAL FEATURES

#### IMPROVE THE GUEST EXPERIENCE

- Prevent billing errors
- Increase guest loyalty with 9 tiers of VIP billing

#### FLEXIBLE CALL PRICING GENERATES REVENUE

- Bill using the system's V&H rate tables or create a flat rate billing structure for long distance calls
- Supports threshold type billing (e.g., Bill \$1.00 for the first 20 minutes and 5 cents for every minute thereafter)
- Separate billing classes for guests and staff allows for custom billing
- Multiple taxing methodologies with full support for compound taxes
- Handles the most complex metropolitan area pricing plans
- Allows special costing to toll-free numbers, 900 and 976 type numbers

#### ALARMS

- Built-in alarms alert personnel (either on-premises or at remote location upon PMS failure)

#### REPORTING

- Extensive reporting capabilities makes tracking calls and costs easy
- Automatically schedule and e-mail reports for easy archiving and reduced paper use.

#### EASE OF USE

- Web-based interface allows staff to easily access reports and assign VIP pricing from any network connected computer with a web browser
- Front desk client software requires virtually no training
- Multiple users can access the system simultaneously
- Changing call pricing is easy and can be done from any network connected computer.

#### EASY IMPLEMENTATION & INTERFACING

- Interfaces with all major Property Management Systems
- Supports RS-232 serial connections
- Supports next-generation IP connections, which greatly reduces the complexity of implementation and interfacing



- SEAMLESSLY INTEGRATES WITH ALL MAJOR PROPERTY MANAGEMENT SYSTEMS

- ACCESS USING EASY-TO-USE WEB-BASED INTERFACE OR FRONT DESK CLIENT SOFTWARE

- FLEXIBLE CALL PRICING GENERATES REVENUE

- EXTENSIVE REPORTING CAPABILITIES

- AUTOMATICALLY SENDS CALL DATA TO THE PROPERTY MANAGEMENT SYSTEM

- EASILY CHANGE CALL PRICING FROM ANY NETWORK CONNECTED COMPUTER